

THE ROLE OF PERSONALITY ON QUALITY OF LIFE AMONG TYPE 2 DIABETES PATIENTS

¹NORHAYATI IBRAHIM, ^{2*}RAFIDAH AINI PAKRI MOHAMED,³SITI BALKIS BUDIN

ABSTRACT--*Diabetes is one of the silent killer because many diabetic patients are unaware of their disease, symptoms and the complications of the disease. Diseases and certain personality traits have been associated with behaviors that may lead to negative health outcomes. Hence, the objective of this study is to determine the correlation between personality and the quality of life among type 2 diabetic patients. A total of 200 type 2 diabetic patients were selected for this study. Patients were surveyed using validated questionnaires – Short Form 36 (SF-36) to assess the health related quality of life and Big Five Inventory (BFI) to assess the personality traits of patients. The findings of this study showed that most of the sub-domains of the Big-Five Inventory were positively correlated with the sub-domains of Health related quality of life (HRQOL) except for the Neuroticism sub-domain, which correlated negatively with the sub-domain of HRQOL. The study also found that personality contributed 14.3% of the variation to the physical component summary (PCS) domain, while 24.3% of the variation contributed to the Mental component summary (MCS) domain of HRQOL. Therefore, a better understanding of the importance of patient's personality among type 2 diabetic patients is fundamental to improving their health related quality of life.*

Keywords-- *Personality, Quality of Life, Type 2 Diabetes, Neuroticism.*

I. INTRODUCTION

Diabetes is acknowledged to be a major non-communicable disease and remainshighly prevalent globally. Diabetes is usually classified according to three major groups –type 1, type 2 and gestational diabetes (International Diabetes Federation, 2013). Diabetes type 2 refers to a metabolic disease,which is known as non-insulin dependent due to the increased levels of blood glucose anddecreased level of insulin in the body. Most of the patients, about 90%, were diagnosedwith type 2 diabetes (DMJ2), while the remaining 10% were patients with type 1 diabetes(DMJ1) and female patients with gestational diabetes (Kumar et al., 2005). Diabetes is also considered to be a silent killer because many diabetic patients are unaware of their disease, and, incertain patients, most of the complications arising from diabetic disease occur suddenlyor within a short period of time without presenting any of the diabetic

¹Health Psychology Programme, Centre for Healthy Ageing and Wellness, Faculty of Health Sciences, National University of Malaysia, 50300, Kuala Lumpur, Malaysia

²*Biomedical Sciences Programme, Faculty of Health Sciences, National University of Malaysia 50300, Kuala Lumpur, Malaysia, fyda_6@yahoo.com

³Biomedical Sciences Programme, Faculty of Health Sciences, National University of Malaysia 50300, Kuala Lumpur, Malaysia

symptoms. Diabetes also affects the quality of life of patients due to its complications, physical symptoms and changes in the lifestyle of patients (Kumar et al., 2005).

According to the International Diabetes Federation (IDF), 90% of all cases of diabetes are type 2, and, by 2030, the number of patients with diabetes is expected to increase from 285 million to 439 million (Shaw et al., 2009). Based on the 2015 Malaysian National and Health Morbidity Survey, the prevalence of diabetes mellitus of known and unknown diagnosis was 17.5% among adults aged 18 years and above. The prevalence was higher in females (18.3%) than in males (16.7%). In terms of ethnicity, Indians had the highest prevalence (22.1%), followed by Malays (14.6%), Chinese (12.0%) and other Bumiputera (10.7%) (Institute for Public Health IPH, 2015).

Personality refers to the outer and inner behavior or characteristics displayed by an individual compared to another individual consistently and predictably over a relatively long period of time, and irrespective of the situation. Previous studies have found that only 50% of the dimensions of personality are inherited traits and that external factors also play an important role in influencing an individual's personality (Loehlin et al., 1988). In the field of psychology, the Big Five personality traits, covering five basic dimensions of personality in the Five Factor model, constitute a measurement tool that has been widely used in assessing an individual's personality (Costa & McCrae, 1992). These five basic dimensions of personality include the characteristics of *Openness*, *Conscientiousness*, *Extraversion*, *Agreeableness* and *Neuroticism* (John et al., 1991). In fact, empirical studies have found that *Big Five* personality traits are able to show consistency in interview sessions, a description of oneself and also through the observation of the personality of an individual (Schacter et al., 2011). The measurement tool based on the *Five Factor Model* has been widely used in assessing the personality of an individual (John & Srivastava, 1999; McCrae & Costa, 1999).

According to the theory of the Big Five Inventory, *Openness* is a characteristic of an individual who is open-minded, creative, takes serious precautions and engages in discussions – particularly in terms of health care – whereas individuals who are self-regulated are well disciplined, take an active role in certain activities and are often careful in controlling their behavior. Christensen and Smith found that individuals with the characteristics of *Conscientiousness* have properties of high reliability, diligence and self-discipline (Christensen & Smith, 1995). The attitude of self-control has been studied and showed that a positive attitude is able to increase the level of self-care in patients on dialysis (Christensen & Smith, 1995), patients with type I diabetes (Christensen et al., 1999), and is also able to reduce the risk of kidney damage in patients with type I diabetes (Brickman et al., 1996).

In addition, individuals who demonstrate *Extrovert* characteristics are usually friendly, happy, daring, passionate and liable to create relationships with others, while individuals possessing *Agreeableness* characteristics have a high tolerance level and comply with the doctor's instructions. Studies also show that individuals among chronic patients who have the characteristics of being *Extrovert* and *Agreeableness* are able to improve their health related quality of life more positively compared with individuals who have the characteristics of *Neuroticism* (Christensen & Smith, 1995).

This is because individuals with Neuroticism characteristics have a high tendency to experience anxiety and depression. Such individuals think that any decision involving their health aspect is very worrying and stressful for them. In fact, Lauriola and Levin found that individuals with *Neuroticism* characteristics dislike risky situations when making decisions and often take simple steps to resolve their problem (Lauriola & Levin, 2001). In addition, individuals possessing the *Neuroticism* trait also display emotional instability and often suffer from symptoms of their chronic diseases, an increase in the level of emotional distress and also have a low level of health status (Shekelle et al., 1991).

Therefore, it is clearly shown that personality is one of the most important elements influencing the decisions taken concerning the health aspects and quality of life among patients with chronic diseases. Furthermore, most clinicians and health care professionals are unaware of the importance of a patient's personality behaviour in terms of an improved quality of life. In short, personality indirectly influences the health related quality of life of patients. Therefore, an understanding of the importance of the psychological aspects affecting the health related quality of life of type 2 diabetic patients is very important, and focusing on a patient's personality should be given more attention.

II. MATERIALS AND METHODS

Procedure

Upon approval from the UKMMC Scientific Research and Ethical Committee, the participants in this study were patients with type 2 diabetes with a medically confirmed diagnosis of diabetes from the Diabetic Clinic of the Hospital Canselor Tuanku Muhriz UKM Medical Centre. Participants who met the criteria and agreed to participate in this study were interviewed individually by the researcher whilst they were waiting for their regular check-up appointment. Participants were surveyed using quantitative questionnaires – Short Form 36 (*SF-36*) and Big Five Inventory (BFI).

Participants

A total of 200 participants aged between 30 and 70 years old were selected in this study based on the inclusion and exclusion criteria. The inclusion criteria in this study were participants who had been diagnosed with type 2 diabetes by general practitioners or hospital clinics, participants who attended regular check-up at Hospital Canselor Tuanku Muhriz UKM Medical Centre, and also participants with the ability to communicate in Bahasa Malaysia and English. The exclusion criteria in this study were participants who had a history of stroke, dementia, alcohol or drug addiction problems as well as participants who were not able to communicate well in either language. The demographic data of the participants were also recorded throughout this study.

III. Instruments

Short Form - 36 (SF-36)

The health related quality of life of participants was assessed using Short Form-36(SF-36). SF-36 is usually divided into two major domains – PCS (Physical Component Summary) and MCS (Mental Component Summary) – and consists of eight sub-domains. The eight sub-domains include physical functioning, physical role limitation, emotional role limitation, social functioning, pain, mental health, vitality and general health perception (Ware et al., 1993). The participants were given 15 minutes to answer the questionnaire. The scoring for the SF-36 questionnaires was scaled from 0 to 100 in which a higher score indicated improved physical functioning and overall well-being while a lower score indicated a decrease in physical functioning and low quality of life. The SF-36 questionnaire used in this study was modified and translated into a Bahasa Malaysia version by Sararaks et al. (2005) with a reliability value of more than 0.70 for each domain.

Big Five Inventory

The personality traits of participants were assessed using the Big Five Inventory, which consists of five domain characteristics – *Openness*, *Conscientiousness*, *Extraversion*, *Agreeableness* and *Neuroticism*. The participants were given 15 minutes to answer the questionnaires. Based on the Likert scale score in the questionnaires, each of the items were calculated and divided into the five different sub-domains of the personality traits. The Big Five Inventory questionnaire used in this study was modified and translated by Ong (2014) with a reliability value of more than 0.70 for each personality domain.

Data Analysis

Data were analysed using Statistical Package for the Social Sciences (SPSS) version 20.0. Descriptive data, such as participant's age, gender, marital status, religion, working status, duration of diabetes and type of treatment, were calculated based on the frequency and percentage of the population. The correlation between personality and health related to quality of life were analysed using Pearson Correlation, while Multiple Linear Regression using the enter method was used to analyse the influence of personality on the health related quality of life among type 2 diabetic patients.

IV. RESULTS

Table 1 shows the demographic data for the type 2 diabetic patients who participated in this study. Most of the participants in this study were female (61.0%) as compared to male participants (39.0%). In addition, 90.0% of the participants were married while 7.0% participants were widowed/divorced and 3.0% were single. The majority of the participants in this study were Muslims (65.0%) followed by Hindus (16.0%), Buddhists (13.5%) and Christians (5.5%). Most of the participants in this study were employed (36.5%) as compared to unemployed (34.0%) and retired participants (29.5%). Furthermore, most of the participants in this study had been diagnosed with diabetes for about 6

to 10 years(49%) compared to participants who had been diagnosed with diabetes for less than 5 years(30.5%) or more than 10 years (20.5%). In addition, most of the participants in this studywere under insulin treatment (67.5%) while the remaining were participants who took oralmedication (21.5%) and both oral medication and insulin therapy (11.0%).

Table 1:Demographic Data of Type 2 Diabetic Patients

Demographic Variable	Frequency	Percentage
Age		
30-45	32	16.0
46-55	61	30.5
56-65	68	34.0
66-70	39	19.5
Gender		
Male	78	39.0
Female	122	61.0
Marital Status		
Married	180	90.0
Single	6	3.0
Widowed / Divorce	14	7.0
Religion		
Muslim	130	65.0
Buddhism	27	13.5
Hinduism	32	16.0
Christian	11	5.5
Working Status		
Employed	73	36.5
Unemployed	68	34.0
Retired	59	29.5
Duration of diabetes		
< 5 years	61	30.5
6 - 10 years	98	49.0
> 10 years	41	20.5
Type of treatment		
Oral medicine	43	21.5
Insulin	135	67.5
Oral medicine + insulin	22	11.0

Table 2 shows that most of the *Openness*, *Conscientiousness*, *Extraversion* and *Agreeableness* scores in the Big-Five Inventory domain were positively correlated with the sub-domain of HRQOL, while the *Neuroticism* score was negatively correlated with most of the sub-domain of HRQOL.

Table 2: Correlation between Personality and Quality of Life among patients with Type 2 Diabetes

	Openness (r)	Conscientiousness (r)	Extraversion (r)	Agreeableness (r)	Neuroticism (r)
Physical functioning	0.193**	0.197**	0.156**	0.018	-0.209**
Physical role	0.286**	0.287**	0.285**	0.227**	-0.278**
General Health	0.207**	0.187**	0.202**	0.149*	-0.196**
Vitality	0.317**	0.337**	0.340**	0.239**	-0.396**
Bodily Pain	0.180*	0.282**	0.246**	0.173*	-0.300**
Social functioning	0.181*	0.378**	0.315**	0.270**	-0.395**
Emotional role	0.222**	0.307**	0.283**	0.256**	0.262**
Mental health	0.257**	0.284**	0.248**	0.273**	-0.391**
PCS	0.289**	0.320**	0.294**	0.185**	-0.327**
MCS	0.295**	0.401**	0.363**	0.320**	-0.430**

(Notes : * p<0.05, ** p<0.01)

Table 3 shows the regression model between PCS and MCS of HRQOL with the Big Five Inventory. In general, the linear multiple regression model, PCS, and MCS domain of HRQOL were classified as the dependent variable, while the Big Five Inventory domain (*Openness*, *Conscientiousness*, *Extraversion*, *Agreeableness* and *Neuroticism*) were classified as the independent variables. The results show that 14.3% of the personality variation contributed to the PCS domain, while 24.3% of the personality variation contributed to the MCS domain of HRQOL. In the PCS domain, the *Openness* item was significant and correlated with the physical component of patients' health related quality of life, while, in the MCS domain, the *Agreeableness* and *Neuroticism* items were also significant and highly correlated with the mental component of patients' health related quality of life.

Table 3: General Linear Regression Model between Personality and Quality of Life (Physical Component Summary and Mental Component Summary) among patients with Type 2 Diabetes

Variable	B	std	beta	T	p	R ²	ΔR ²
----------	---	-----	------	---	---	----------------	-----------------

PCS						0.164	0.143
Constant	27.57	18.86		1.461	.146		
Openness	0.563	0.274	0.152	2.053	.041*		
Conscientiousness	0.816	0.516	0.140	1.583	.115		
Extraversion	0.263	0.288	0.076	0.915	.362		
Agreeableness	0.102	0.371	0.021	0.275	.784		
Neuroticism	-0.434	0.244	-0.015	-1.775	.077		
MCS						0.262	0.243
Constant	22.09	18.05		1.224	.223		
Openness	0.338	0.262	0.090	1.287	.199		
Conscientiousness	0.708	0.493	0.120	1.435	.153		
Extraversion	0.304	0.276	0.087	1.102	.272		
Agreeableness	0.777	0.355	0.154	2.186	.030*		
Neuroticism	-0.736	0.234	-0.250	-3.149	.002**		

(Notes : * p<0.05, ** p<0.01)

V. DISCUSSION

The objective of this study was to determine the correlation between personality and quality of life among type 2 diabetic patients. The behaviour or personality of individuals with chronic diseases like type 2 diabetes plays an important role in determining good metabolic control as well as improved physical and mental functions. Previous studies show that even though a self-management regimen improves the patients' quality of life, many diabetic patients struggle with their personality, particularly adherence behaviours (Ruggiero et al., 1997; Toljamo & Hentinen, 2001). In fact, poor blood glucose control and low quality of life were found among patients with low self-management behaviour (Bonds et al., 2003).

The findings of this study show that there is a positive correlation between the *Openness*, *Conscientiousness*, *Extraversion* and *Agreeableness* scores in the Big-Five Inventory domain with the sub-domain of HRQOL except for the correlation between the physical functioning and *Agreeableness* score, while the *Neuroticism* score is negatively correlated with most of the sub-domain of HRQOL. This shows that higher scores in *Openness*, *Conscientiousness*, *Extraversion* and *Agreeableness* in the Big-Five Inventory domain indicate an improved and positive health related quality of life, while an increase in the score for *Neuroticism* is associated with a decrease in the health related quality of life.

Hence, this finding implies that personality influences the health related quality of life of diabetic patients. This is because diabetic patients with a positive personality, such as high in *Openness*, tend to think and act in non-conforming ways that might make it easier for them to accept and cope with their condition, which would benefit and have a positive impact on their quality of life (Monique et al., 2011). In addition, *Conscientiousness* characteristics

influence the quality of life of individuals in a positive way by improving their self-control, discipline, and in following the advice of their physicians, especially in terms of diet, exercise and diabetes management (Bogg & Roberts, 2004).

In addition, *Extrovert* characteristics, such as being happy, cheerful, friendly, courageous and enthusiastic, influence the health related quality of life of individuals. This is because people who are *Extrovert* tend to be more social, friendly and engage in peer relationships, which could indirectly help them to identify colleagues who are experiencing the same problems in terms of their health status. Accordingly, they can discuss among their colleagues and find solutions to problems related to their health condition. With such social support they would not feel alone and receive more social support (Caspi et al., 2005), and have a higher tendency to experience more positive emotions, which would contribute to a better subjective well-being (Masthoff et al., 2007). In fact, individuals with *Agreeableness* characteristics have a high tolerance level and obey their physicians, which helps them in terms of their health related quality of life (Skinner et al., 2014).

However, *Neuroticism* characteristics, such as a high level of anxiety and depression, also influences the health related quality of life of diabetic patients. This is because individuals with diabetes often feel that the disease is burdensome to them as it requires special care in terms of metabolic control and lifestyle changes that would be stressful to certain individuals, and, indirectly, lead to poor diabetes management and low quality of life. In fact, previous studies have found that depressive symptoms were often diagnosed among type 2 diabetic patient, especially when the patient had to deal with more complex treatment or the development of diabetes complications (Golden et al. 2008; Pan et al. 2010; Engum et al. 2005). In addition, other studies have reported that *Neuroticism* is associated with poor health outcomes in patients with diabetes, especially among patients with type 1 diabetes with poor glycaemic control (Weibe et al. 1994). However, patients with a low *Neuroticism* score tend to experience less emotional distress, which, indirectly, enable, them to minimize the long term consequences of diabetic complications through good diabetes management and glycaemic control (James et al. 2000).

Therefore, positive behaviour among type 2 diabetic patients, such as self-discipline, high compliance level and good social support, helps patients to accept their health condition in a positive perspective and reduce their perceived difficulty of adherence behaviour. This finding is supported by previous literature that suggests that *Conscientiousness* characteristics have a positive effect on health behaviour (Brickman et al. 1996; Christensen & Smith 1995; Weiss & Costa 2005). This is because *Conscientiousness* characteristics are indirectly associated with individuals with an increased compliance level and a better clinical outcome (Richard, 2012). This finding is similar to previous literature, which shows that the perspective of diabetic patients, coping skills, social factors, physical factors and the environment were the most important elements that play a major role in changes to their lifestyle and overall well-being (Gallant, 2003; Glanz et al. 1997). This indicates that individuals with good social-emotional support usually demonstrate *Openness*, *Conscientiousness* and *Extrovert* characteristics, which tend to have a positive outcome on overall health compared to individuals with poor socio-emotional support, which is usually seen in patients with *Neuroticism* characteristics.

This finding is supported by Westaway's study, which proves that better well-being is achieved with an improved socio-emotional support among patients with chronic diseases (Westaway et al. 2005). It is clearly shown that personality does influence the quality of life of patients, as Imayama's study found that personality is one of the main predictors that affect the quality of life of diabetes patients (Imayama et al. 2011). These findings are also supported by the study of Rose, which shows that the quality of life of patients is affected by personality factors through the use of coping strategies, mood and also the social support system of patients (Rose et al. 2002).

Therefore, personality does influence the health related quality of life of diabetic patients. Changes towards a positive attitude and behaviour among type 2 diabetic patients not only improves the quality of life of diabetic patients, but also indirectly helps them to improve their diabetes management. Furthermore, the findings of this study also raise the possibility that type 2 diabetes patients need psychological approaches towards a positive personality towards chronic illnesses. Concisely, both psychological approaches and diabetic treatment play an equal role in achieving good glycaemic control and improved health related quality of life among type 2 diabetic patients.

VI. CONCLUSIONS

In a nutshell, personality plays a major role in influencing quality of life of a diabetic patient. This studies also have concluded that personality does influence patients' quality of life both physically and mentally. This clearly shows that, a positive attitude and behaviour has a positive impact on patients' quality of life in term of achieving good glycaemic control, improved diabetes management and indirectly reduce the long term of diabetic complications. While most of the diabetic patients with negative behaviour and attitude have more tendency to experience anxiety and stress which indirectly increase the diabetic complications due to poor glycaemic control and diabetes management. Therefore, a better understanding especially among diabetic patients on how a person's personality may influence both physically and mentally of the patients itself may solve most of the battle within that the patients are dealing with.

VII. RESEARCH IMPLICATIONS

Therefore, a better understanding and the importance of a person's personality on how they may impact the patients' health related quality of life is an extremely important aspect for the patients to know and to learn on how to deal with it. Lack of knowledge, exposure and awareness among diabetic patients on the importance of personality towards their health related quality of life leads to a poor diabetes management among them. This psychological aspect need to be taken a serious consideration on how to educate the patients about the importance of personality in influencing their quality of life both physically and mentally.

VIII. ACKNOWLEDGEMENTS

We would like to thank all the diabetic patients who agreed to participate in our study from the Diabetic Clinic of Hospital Canselor Tuanku Muhriz UKM Medical Centre, staff from the Endocrinology Department of Hospital Canselor Tuanku Muhriz UKMMC, Dr Ahmad Marzuki Omar and Prof Dr Nor Azmi Kamaruddin from the Endocrinology Department of Universiti Kebangsaan Malaysia Medical Centre (UKMMC) for their co-operation, help, support and guidance throughout this study. This study is funded by Grant Code No: GGPM-2012-100.

REFERENCES

1. International Diabetic Federation, Types of Diabetes (2013) <http://www.idf.org/types-diabetes>.
2. Kumar, V., Fausto, N., Abbas, A.K., Cotran, R.S., Robbins, S.L. (2005). *Robbins and Cotran Pathologic Basis of Disease* (7th ed.). Philadelphia: Saunders. pg 194–1195.
3. Shaw, J.E., Sicree, R.A., Zimmet, P.Z. (2009). Global estimates of the prevalence of diabetes. *Diabetes research & practice*, 87(1): 46-54.
4. Institute for Public Health IPH (2015). National Health and Morbidity Survey 2015 (NHMS 2015). Vol. II: Non-Communicable Diseases, Risk Factors & Other Health Problems.
5. Loehlin, J.C., Willerman, L., Horn, J.M. (1988). Human behavior genetics. *Annual Review of Psychology*, 39(1): 101-133.
6. Costa, P.T., McCrae, R.R. (1992), *Neo PI-R professional manual*. Odessa, FL: Psychological.
7. John, O.P., Hampson, S.E., Goldberg, L.R. (1991). Is there a basic level of personality description? *Journal of Personality and Social Psychology*, 60: 348-361.
8. Schacter, D.L., Gilbert, D.T., Wegner, D.M. (2011). *Psychology* (2nd ed.). Worth. pg 474–475.
9. John, O.P., Srivastava, S. (1999). *The Big Five trait taxonomy: History, measurement, and theoretical perspectives*. In: L. Pervin & O. P. John (Eds.) *Handbook of personality: Theory and research* (2nd ed). New York: Guilford Press. pg. 102-138.
10. McCrae, R.R., Costa, P.T. (1999). *A five-factor theory of personality*. In L. A. Pervin & O. P. John (Eds), *Handbook of personality*. New York: Guilford. pg. 139–153.
11. Christensen, A.J., Smith, T.W. (1995). Personality and patient adherence: Correlates of five-factor model in renal dialysis. *Journal of Behavioral Medicine*, 18: 305-313.
12. Christensen, A.J., Moran, P.J., Wiebe, J.S. (1999). Assessment of irrational health beliefs: Relation to health practices and medical regimen adherence. *Health Psychology*, 18: 169-176.
13. Brickman, A.L., Yount, S.E., Blaney, N.T., Rothberg, S.T., De-Nour, A.K. (1996). Personality traits and long-term health status: The influence of neuroticism and conscientiousness on renal deterioration in type-1 diabetes. *Psychosomatics*, 37: 459-468.
14. Lauriola, M., Levin, I.P. (2001). Relating individual differences in attitude toward ambiguity to risky choices. *Journal of Behavioral Decision Making*, 14(2): 107-122.
15. Shekelle, R.B., Vernon, S.W., Ostfeld, A.M. (1991). Personality and coronary artery disease. *Psychosomatic*

- Medicine*, 43: 117-125.
16. Prasenjit Mondal, Shravanthi Nannapu, Pooja Adi, Swapna Naredla, Harish Peruka (2016) A Review On Duopa–A New Antiparkinsonian Combination As Enteral Suspension. *Journal of Critical Reviews*, 3 (2), 1-5.
 17. Ware, J.E., Snow, K.K., Kosinski, M., Gandek, B. (1993). *The SF36 Health Survey Manual and Interpretation Guide*. Boston, Massachusetts: The Health Institute, NewEngland Medical Center.
 18. Sararaks, S., Azman, A.B., Low, L.L., Rugayah, B., Aziah, A.M., Hooi, L.N., et al. (2005). Validity and reliability of the SF-36: The Malaysian context. *Med J Malaysia*, 60(2)163–179.
 19. Ong, C.H. (2014). Validity and reliability of the Big Five Personality Traits Scale in Malaysia. *International Journal of Innovation and Applied Studies*, 5(4): 309–315.
 20. Ruggiero, L., Glasgow, R.E., Dryfoos, J.M., et al. (1997). Diabetes self-management: Self-reported recommendations and patterns in a large population. *Diabetes Care*, 20:568–576.
 21. Toljamo, M., Hentinen, M. (2001). Adherence to self care and glycaemic control among people with insulin dependent diabetes mellitus. *Journal of Advanced Nursing*, 34: 780-786.
 22. Bonds, D.E., Zaccaro, D.I., Karter, A.J., Selby, J.V., Saad, M., Goff, D.C. (2003). Ethnic and racial differences in diabetes care. *Diabetes Care*, 26: 1040–1046.
 23. Monique, O.M., Van, D.V., Rutger, C.M.E. (2011). Quality of life of adolescents with asthma: The role of personality, coping strategies and symptom reporting. *Journal of Psychosomatic Research*, 71: 166–173.
 24. Bogg, T., Roberts, B.W. (2004). Conscientiousness and health-related behaviors: A meta-analysis of the leading behavioral contributors to mortality. *Psychol Bull*, 130: 887-919.
 25. Caspi, A., Roberts, B.W., Shiner, R.L. (2005). Personality development: Stability and change. *Annual Review of Psychology*, 56: 453-484.
 26. Masthoff, E.D., Trompenaars, F.J., Van Heck, G.L., Hodiamont, P.P., De Vries, J. (2007). The relationship between dimensional personality models and quality of life in psychiatric outpatients. *Psychiatry Research*, 149: 81-88.
 27. Skinner, T.C., Bruce, D.G., Davis, T.M.E., Davis, W.A. (2014). Personality traits, self-care behaviours and glycaemic control in Type 2 diabetes: The Fremantle Diabetes Study Phase II. *Diabetic Medicine*, 31: 487-492.
 28. Golden, S.H., Lazo, M., Carnethon, M., et al. (2008). Examining a bidirectional association between depressive symptoms and diabetes. *JAMA*, 299(23): 2751-9.
 29. Pan, A., Lucas, M., Sun, Q., et al. (2010). Bidirectional association between depression and type 2 diabetes mellitus in women, *Arch Intern Med*, 170(21): 1884-91.
 30. Engum, A., Mykletun, A., Midthjell, K., et al. (2005). Depression and diabetes: A large population-based study of sociodemographic, lifestyle, and Clinical factors associated with depression in type 1 and type 2 diabetes. *Diabetes Care*, 28: 1904-9.
 31. Patel PB, Shastri DH, Shelat PK, Shukla AK. "Ophthalmic Drug Delivery System: Challenges and

- Approaches." *Systematic Reviews in Pharmacy* 1.2 (2010), 114-120. Print. doi:10.4103/0975-8453.75042
32. Weibe, D.J., Alderfer, M.A., Palmer, S.C., Lindsay, R., Jarrett, L. (1994). Behavior self-regulation in adolescents with type I diabetes: negative affectivity and blood glucose symptom perception. *J Consult Clin Psychol*, 62:1204–1212.
 33. James, D.L., Cynthia, C.M., Paula, G.W., Priti, I.P., Mark, N.F., Richard, S.S. (2000), Personality Correlates of Glycemic Control in Type 2 Diabetes. *Diabetes Care*, 23:1321–1325.
 34. Weiss, A., Costa, P.T. Jr. (2005). Domain and facet personality predictors of all-cause mortality among Medicare patients aged 65 to 100. *Psychosom Med*, 67: 724–33.
 35. Richard, S. (2012). Personality traits predict compliance with type 2 diabetes regimens. *Journal of Diabetes Nursing*, 16(7): 295.
 36. Gallant, M.P. (2003). The influence of social support on chronic illness self-management: A review and directions for research. *Health Education & Behavior, The Official Publication of the Society for Public Health Education*, 30(2):170-195.
 37. Glanz, K., Lewis, F.M., Rimer, B.K. (1997). *Health behaviour and health education: Theory, research, and practice*, San Francisco, Jossey-Bass.
 38. Westaway, M., Seager, J., Rheeder, P., Van Zyl, D. (2005). The effects of social support on health, well-being and management of diabetes mellitus: A black South African perspective. *Ethnicity and Health*, 10: 73–89.
 39. Imayama, I., Plotnikoff, R.C., Courneya, K.S., Johnson, J.A. (2011). Determinants of quality of life in adults with type 1 and type 2 diabetes. *Health and Quality of Life Outcomes*, 9(1): 115-201.
 40. Myasoutova, L.I., Myasoutova, E.R., Tarzimanova, A.I. Chameleon disease in rheumatology (2018) *International Journal of Pharmaceutical Research*, 10 (1), pp. 320-322. <https://www.scopus.com/inward/record.uri?eid=2s2.085059622471&partnerID=40&md5=2c5024763e1bdc078f819e4c38a73d>
 41. Rose, M., Fliege, H., Hildebrandt, M., Schirop, T., Klapp, B.F. (2002). The network of psychological variables in patients with diabetes and their importance for quality of life and metabolic control. *Diabetes Care*, 25: 35-42.
 42. Dr. Srivastava, S., Srivastava, K., Pandey, A., & Sharma, A. (2014). Data Mining in Telecommunication Industries. *International Journal of Advances in Engineering and Emerging Technology*, 5(2), 75-79.
 43. Mohankumar, T. (2014). Area-Efficient and High Speed Carry Select Adder. *Excel International Journal of Technology, Engineering and Management*, 1(4), 108-111.
 44. Vimal, R.L.P. Towards a theory of everything part III: Introduction of consciousness in loop quantum gravity and string theory and unification of experiences with fundamental forces (2010) *NeuroQuantology*, 8 (4), pp. 571-599.
 45. Ingber, L. Statistical mechanics of neocortical interactions nonlinear columnar electroencephalography (2009) *NeuroQuantology*, 7 (4), pp. 500-529